

DULCE PECADO
Customer Complaint Form

Date: 10/10/2025

Customer Name: [REDACTED]

Telephone (Optional): _____

Email (Optional): [REDACTED]

Nature of Complaint

- | | |
|---|--|
| ☐ Customer Service | ☐ Food & Drinks |
| ☐ Waiting Time | ☐ Cleanliness |
| ☐ Staff Behaviour | ☐ Other: X |

Complaint Details

“Overall I had a good experience, but I think more seating would make busy nights more comfortable for customers.”